



## LESSON TERMS & CONDITIONS

- A no attendance will result in a non – refundable payment, Bantham Surfing Academy requests that customers arrive half an hour prior to the lesson start time to register for the lesson, a no show is the responsibility of the customer and not Bantham Surfing Academy.
- Failure to arrive on time will result in the booking being void, no rebooking or refunds will be eligible.

All bookings are subject to full payment prior to participating in any lesson. To secure your booking a non-refundable deposit of 50% must be paid in advance. Without the deposit payment the customers booking /s are only tentative.

### Changing your booking

- Bantham Surfing Academy will make every effort to arrange any changes requested after the booking has been confirmed.
- Please note that any such changes are subject to availability of lesson dates, places, and/or Instructor availability.
- In the event where your group size is reduced in numbers of participants from the original booking Bantham Surfing Academy must receive notification of this in due time by email or phone call.
- If the changes are less than 5 days prior to the lesson you will be responsible for paying the full balance on the original booking. In exceptional circumstances we may waiver the above. i.e., bereavement, serious illness / injury etc.

### Cancellations

- All cancellations must be sent via email wherever possible and will be effective on the date which they are received by Bantham Surfing Academy. Cancellation charges are payable as follows:
- Over 5 days before lesson date: Refund can be issued
- Less than 5 days before lesson date: 100% of the total cost is payable to Bantham Surfing Academy.

- If Bantham Surfing Academy cancels any lessons due to high or low surfing conditions, adverse weather conditions or due to Covid-19 related issues we will either re-schedule your lesson, give you the option to do a different activity or provide you with a gift voucher to the value of your lessons which is valid for one year.

## INDEMNITY AGREEMENT

### COVID-19

**I/we have agreed and understood the information below:**

If at any stages prior to my/our booking arrival date have had any Covid – 19 related symptoms and or have had to self-isolate I / we will inform you in advance.

If I have to cancel a booking due to Covid-19 illness or symptoms within 5 days prior to the lesson I understand that I will not be offered a refund on this basis and need to check with my travel insurance to find out if you are covered for cancelling the booking

### Safety

**I/all my group members can swim more than 25 meters**

Water Sports can be dangerous. To minimise the risk to yourself and other water users you should follow these simple instructions

- Always check your bearings- Are you near other surfers and Instructors? Are you within your depth? Are you confident you could reach the shore unaided? Do not surf / SUP / Body Board or Kayak near the river mouth or the permanent rip to the left of the beach near the rocks. Make sure your leash is on tight and always be aware of your location when in the sea.
- Take care getting off the board- step off the board, rather than jump or dive. The water may be shallower than you think!
- If you are in difficulty, **RAISE YOUR ARMS STRAIGHT UP IN THE AIR, WAVE & SHOUT FOR HELP! REMAIN ON YOUR SURFBOARD, SUP / KAYAK OR BODY BOARD**

I consent to Bantham Surfing Academy and their employees/volunteers photographing my dependents or myself that maybe used in print and online

advertising including social media. **If you would like to opt out, please email us on [info@banthamsurfingacademy.co.uk](mailto:info@banthamsurfingacademy.co.uk).** [1]  
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Bantham Surfing Academy Ltd shall not be liable in respect of loss of life or injury to person or the loss or damage to property. I accept liability for and shall indemnify Bantham Surfing Academy) against any claim for such loss, injury or damage. I understand surfing / SUP / Body Boarding can be a dangerous sport and will take part in the course or hire of equipment having understood these dangers and having read and understood this document and safety instructions.